

Customer RMA Form



E & D Trading, Inc.

2848 STIRLING RD SUITE F
HOLLYWOOD FL 33020
PHONE (954) 922-6707

Please complete and Fax the form to 954-922-6755 or E-mail to rma@BILLACCEPTORS.US . The RMA Number will be assigned AFTER we received the form.

RMA # :	Date:
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Please Follow the Procedures for prompt RMA Processing.
Any incomplete forms will result in delays of issuing and processing of your RMA request.

RMA Procedure (Please Read Carefully)

1. Fax or E-mail Completed Form to RMA Department at the fax # above.
2. Clear and specific description of problem must be given for each item. Please state "Non-warranty repair" if you are requesting a Non-warranty repair.
3. RMA # must be clearly written on the shipping boxes. Without RMA number, the packages will be refused.
4. Shipping damage claims must be within 5 days. All other shipping damage claims will be refused.
5. Do not include in the shipment other than specified items on the RMA request form.
6. The items must be packaged properly. All items must be with proper packaging material similar to original packaging. Any items not with proper packaging material will automatically void the warranty.
7. Any damaged items (regardless of severity) will void the warranty.
8. Include a copy of this form with your shipment and make sure that you put down the correct return address.

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Name: _____ Company: _____

Tel # : _____ Fax # : _____

E-mail: _____

Address: _____

	Model #	Serial #	Invoice #	Invoice Date	Detailed Description of Problem
1					
2					
3					
4					
5					